



# TAKE CONTROL OF YOUR FINANCIAL FUTURE.

## Switch to Debit Order Today via WhatsApp!

### START: The Journey

#### Step 1: Save the Number

1. Save Old Mutual Namibia's WhatsApp number: **+264 81 166 8365**

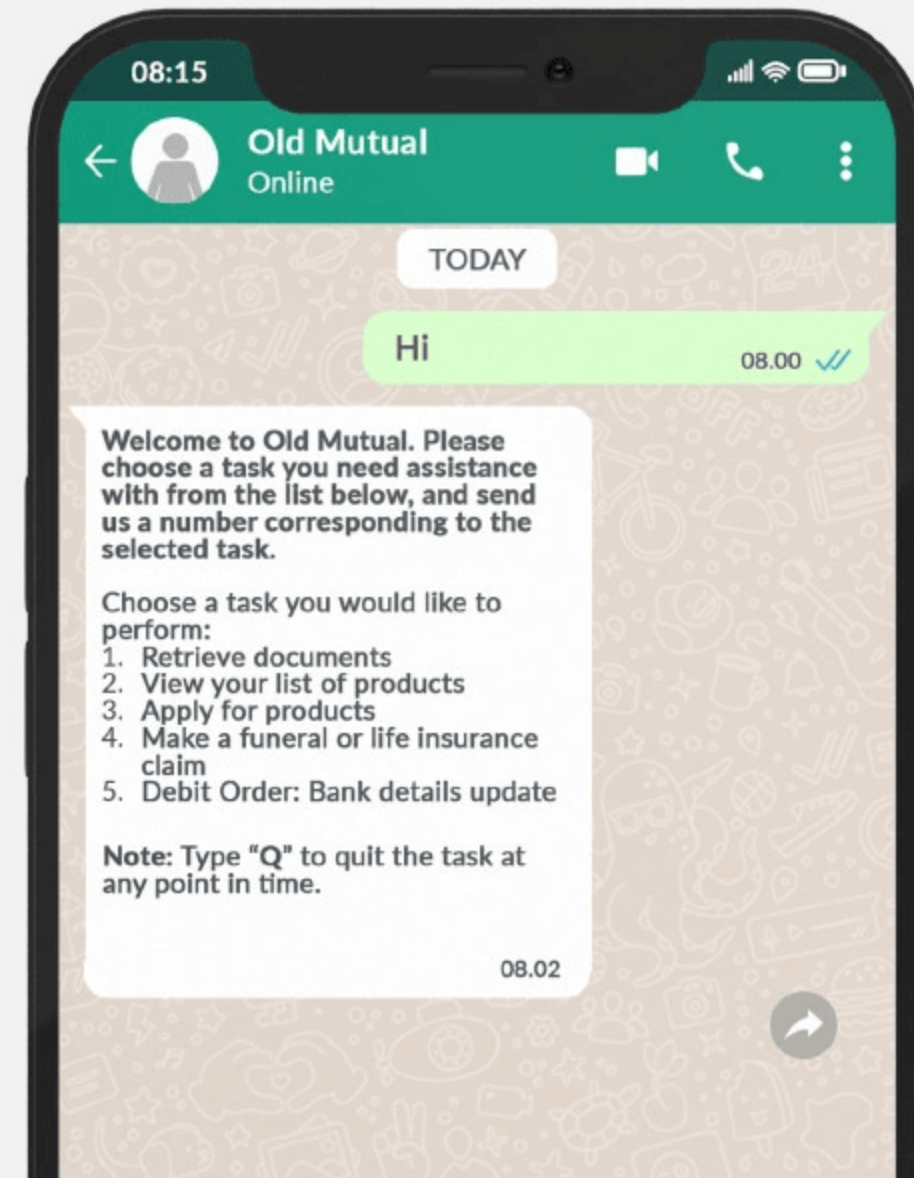
#### Step 2: Send "Hi"

2. To begin your seamless switch to a smarter payment method.

#### Step 3: Menu options

3. Receive a list of service options.

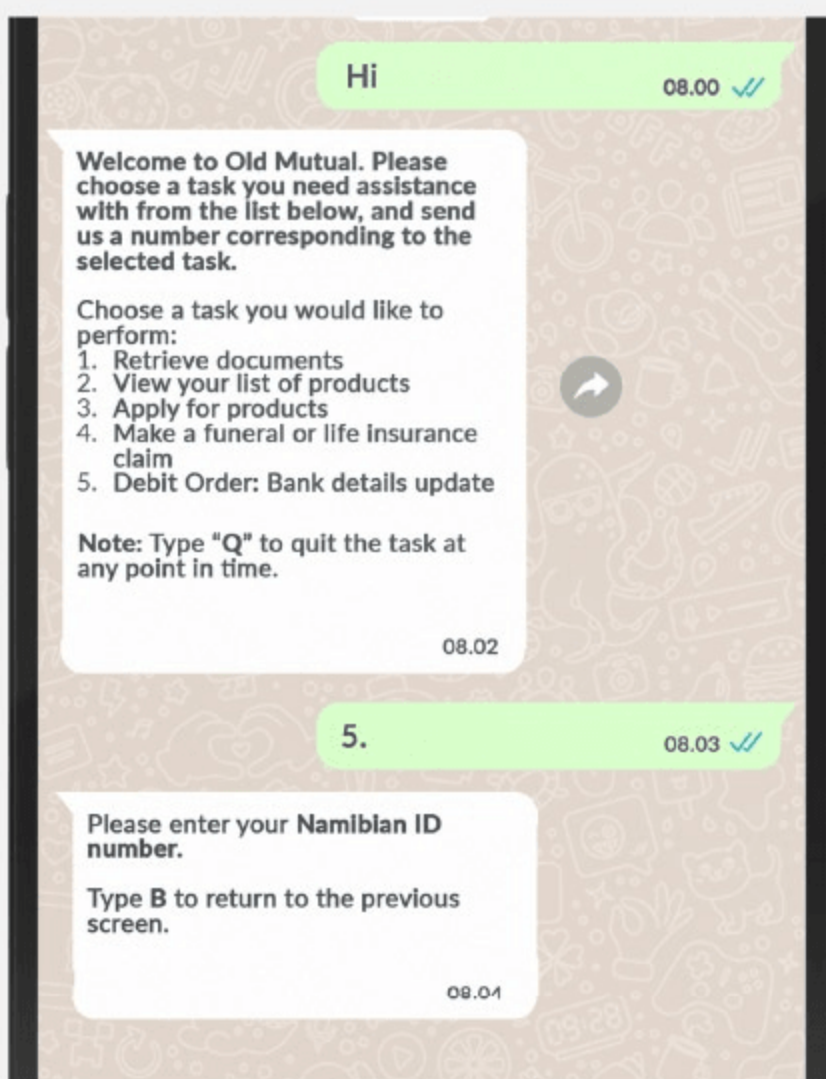
#### Step 4: Selection Option



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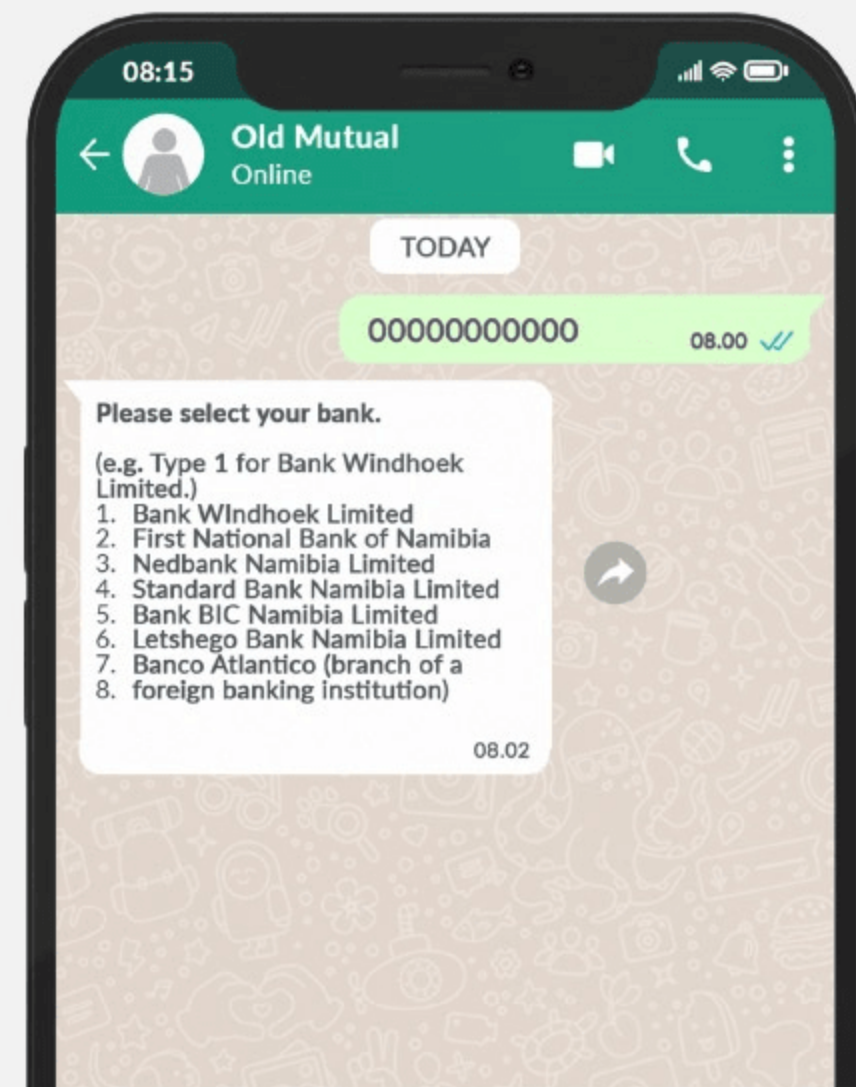
4. Choose number **5, Debit Order: Bank Details Update.**

4.1 Confirm Identity Number.

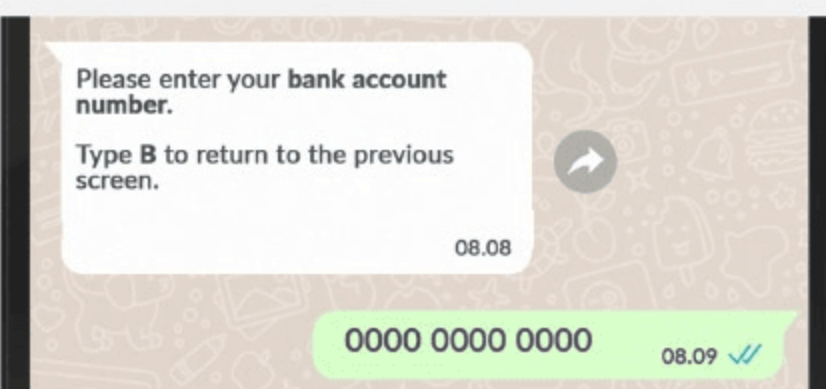


#### Step 5: Select Bank

5. Choose your **bank** from the list provided.



#### Step 6: Account Number



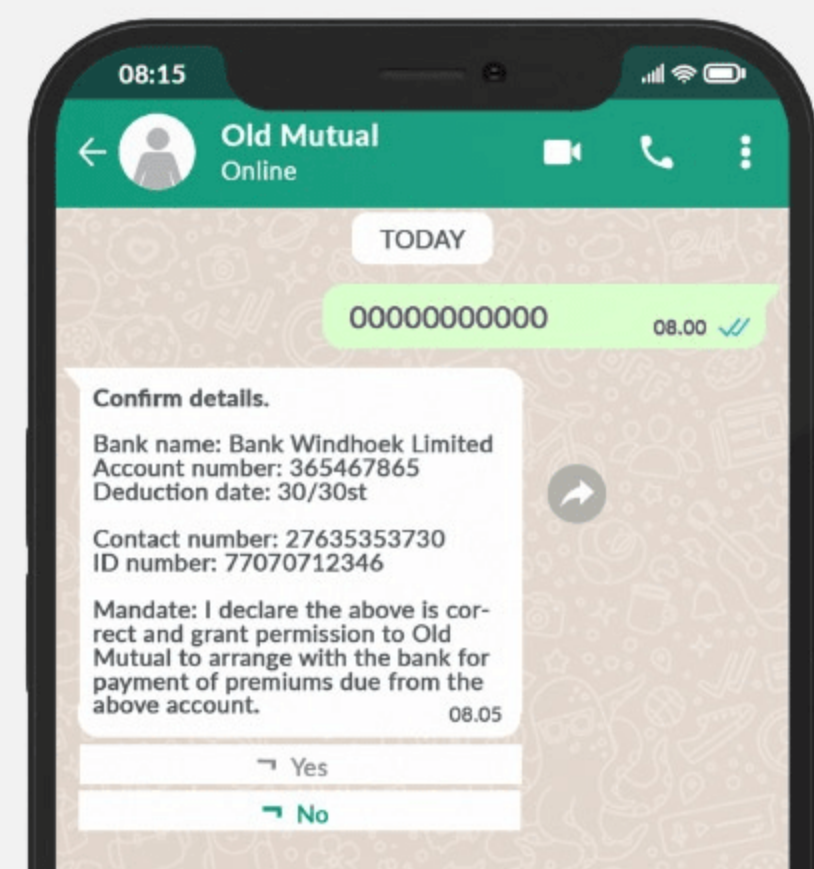
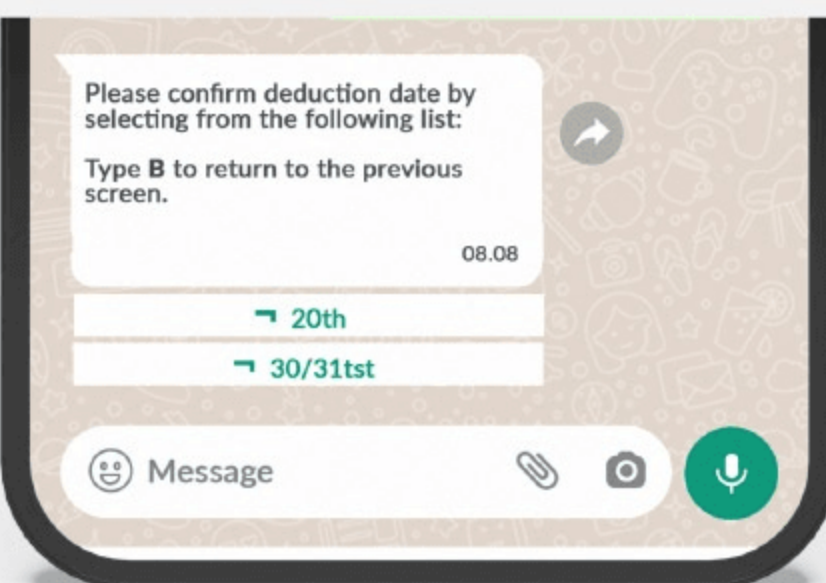
#### Step 8: Confirm Details

8. Double-check your info to ensure smooth deductions – **you're almost done!**

Reply **YES**, to confirm and activate your debit order.

Reply **NO**, if something didn't look right.

#### Step 7: Select Deduction Date



### Session Ends

Thank you for using our WhatsApp service! Your stop order update is now complete. For future updates, just send 'Hi' to restart anytime.

OLDMUTUAL

### DO GREAT THINGS EVERY DAY

Old Mutual Life Assurance Company (Namibia) Limited, a member of the Old Mutual Group.

Old Mutual Rewards (Pty) Ltd. is a company in the Old Mutual Group. Terms, Conditions and Programme Rules apply.